

SMS Terms and Conditions

Effective Date: August 26, 2026

1. Acceptance of Terms

By providing your mobile phone number and consenting to receive text messages from Genesis HealthCare System ("Genesis," "we," "our," or "us"), you agree to these SMS Terms and Conditions.

These terms apply only to text messages sent by Genesis related to employment and recruiting activities.

2. Program Description

Genesis uses SMS messaging to communicate with job applicants and candidates regarding recruitment and employment opportunities. Messages may include:

- Interview scheduling and reminders
- Application status updates
- Recruiting event information
- Requests for follow-up information
- Employment-related communications
- Other candidate engagement and recruitment communications

Messages may be sent using automated technology.

3. Message Frequency

Message frequency varies based on your interactions with Genesis and the status of your application or candidacy. You may receive multiple messages during the recruitment process, but message volume will vary.

4. Cost

Genesis does not charge for SMS messages. However, message and data rates may apply based on your mobile carrier plan. Contact your wireless provider for details regarding applicable fees.

5. Opt-In Consent

You will receive SMS messages only after providing your consent through an approved Genesis recruitment or application process. By providing your mobile phone number and opting in, you consent to receive recurring SMS messages from Genesis related to recruiting and employment opportunities. Message frequency varies. Message and data rates may apply.

Consent to receive text messages is not required as a condition of employment or consideration for employment.

6. Opt-Out Instructions

You may opt out of receiving SMS messages at any time by replying:

STOP

to any Genesis SMS message.

After you send STOP, Genesis will confirm your unsubscribe status by SMS. Following that confirmation, you will no longer receive SMS messages from that program unless you subsequently re-enroll through an approved Genesis recruitment or application process.

7. Help Instructions

If you need assistance, reply:

HELP

to any Genesis SMS message for assistance, including information about the SMS program, how to opt out, or how to contact Genesis Human Resources.

You may also contact Genesis Human Resources at:

Genesis HealthCare System
2951 Maple Avenue
Zanesville, Ohio 43701
740-450-6127

8. Privacy

Genesis respects your privacy and protects the information collected through its SMS programs. No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.

Information may be shared with service providers, subcontractors, aggregators, and providers of text messaging services that support Genesis operations, including messaging and technology services, solely as necessary to provide the requested services and administer the SMS program.

Text messaging originator opt-in data and consent information will not be shared with any third parties for marketing or promotional purposes, except as necessary with aggregators and providers of text messaging services that support delivery and administration of the SMS program.

For additional information regarding how Genesis collects, uses, and protects personal information, please review the Genesis Recruitment Privacy and Text Messaging Policy.

9. Carrier Disclaimer

Wireless carriers are not liable for delayed or undelivered messages.

10. Eligibility

You must be the authorized user of the mobile device and phone number used to enroll in the SMS program.

11. Changes to These Terms

Genesis reserves the right to modify these Terms and Conditions at any time. Updated versions will be posted on the Genesis website and will become effective upon posting.

12. Contact Information

If you have questions regarding these Terms and Conditions, contact:

Genesis HealthCare System
Attn: Director of Corporate Integrity
2951 Maple Avenue
Zanesville, Ohio 43701
Phone: (740) 454-6626