



Ready to change your Medicaid health plan?

Make your call or online visit easier. Have these items ready:

- Medicaid card with ID number
- A list of doctors, hospitals and specialists you want to keep or access to ensure they are in-network
- Birth dates for everyone covered

Then follow these simple steps to choose or change your Medicaid health plan at any time.

Option 1 – Go online

1. Visit www.ohiomh.com
2. Sign in or create an account.
3. Follow the steps to choose or change your Medicaid health plan.
4. Save or print your confirmation.

Option 2 – Get help in person

Visit your local Job and Family Services office and they will help you in person. Call ahead:

- Muskingum County: 740-454-0161
- Coshocton County: 740-622-1020
- Guernsey County: 740-432-2381
- Noble County: 740-732-2392
- Morgan County: 740-962-4616
- Perry County: 740-342-3551

Option 3 – Call for help

Call the Ohio Medicaid Consumer Hotline at 800-324-8680 (TTY 711)

A representative can help you choose or change your Medicaid health plan.

