

# Not sure where to go for medical care?

Confused over where you should go for medical care? Genesis HealthCare System provides many options for you. Here are some tips to help you know who to call and where to go, depending on your symptoms.

Primary Care Physician (PCP) - \$	Primary Care Connection Clinic - \$	Orthopedic Walk-in Clinic - \$\$	FirstCare and Urgent Care - \$\$\$	Emergency Department (ED) - \$\$\$\$
<p>Visit your PCP by appointment for same or next-day availability.</p> <p>Reasons to visit may include:</p> <ul style="list-style-type: none"> <li>• Cold/flu symptoms</li> <li>• Rash/itching</li> <li>• Medication refill or questions</li> <li>• Vaccinations</li> <li>• Routine Wellness visits or physicals</li> <li>• Chronic aches and pains</li> </ul>	<p>The Genesis Primary Care Connection Clinic is for patients who don't have a PCP and need follow-up care after being in the hospital or the Emergency Department. The staff ensures you have a smooth and stable transition from the hospital to home and will connect you with a PCP who can manage your care. Also, if you can't get into your PCP for a same-day appointment, the Primary Care Connection Clinic can be used for acute symptoms.</p> <p>Reasons to visit may include:</p> <ul style="list-style-type: none"> <li>• Services for hospital discharge follow-up appointments</li> <li>• Cold/flu symptoms</li> <li>• Rash/itching</li> <li>• Urinary tract infections</li> <li>• Sinus, ear or eye infections</li> </ul>	<p>The Genesis Orthopedic Walk-in Clinic treats acute orthopedic injuries on a walk-in basis with care led by our orthopedic specialists.</p> <p>Reasons to visit may include:</p> <ul style="list-style-type: none"> <li>• Pulled muscles</li> <li>• Sprains</li> <li>• Strains</li> <li>• Casts</li> <li>• Splints</li> <li>• Other minor orthopedic injuries</li> </ul>	<p>The team at Genesis FirstCare treats illnesses and injuries that need prompt attention but are not life-threatening. You can go to FirstCare for immediate care if you don't have a PCP or if you need care outside of your PCP's hours.</p> <p>Reasons to visit may include:</p> <ul style="list-style-type: none"> <li>• Cold/flu symptoms</li> <li>• Sinus, ear or eye infections</li> <li>• Puncture wounds</li> <li>• Urinary tract infections</li> <li>• Minor cuts</li> <li>• Lacerations</li> <li>• Pink eye</li> </ul>	<p>Walk in for serious or life-threatening illnesses and injuries 24 hours a day, 365 days a year.</p> <p>Reasons to visit may include:</p> <ul style="list-style-type: none"> <li>• Broken bones</li> <li>• Chest pain</li> <li>• Major allergic reactions</li> <li>• Persistent vomiting</li> <li>• Severe burns</li> <li>• Signs of stroke</li> <li>• Suicidal thoughts</li> <li>• Traumatic injuries</li> <li>• Uncontrolled bleeding</li> <li>• Trouble breathing</li> </ul>
<p>If you do not have a PCP, call Genesis OneCall at 740-455-7500 for help finding a doctor who is right for you in your area.</p>	<p><b>Genesis Primary Care Connection Clinic</b> 1210 Ashland Ave. Zanesville, OH 43701 740-454-0370 Hours: M-F, 8:30 a.m. to 5 p.m.</p>	<p><b>Genesis Orthopedic Walk-in Clinic at the Genesis Orthopedic Center</b> 2904 Bell St. Zanesville, OH 43701 Hours: M-F, 9 a.m. to 4 p.m.</p>	<p><b>FirstCare North</b> 2800 Maple Ave. Zanesville, OH 43701 740-454-4585 Hours: M-F, 8 a.m. to 8 p.m. Sat &amp; Sun, 10 a.m. to 8 p.m.</p> <p><b>FirstCare New Lexington</b> 401 Lincoln Park Drive, Ste B New Lexington, OH 43764 740-621-9140 Hours: M-F 10 a.m. to 8 p.m. Sat, 10 a.m. to 4 p.m. Closed Sunday</p>	<p><b>Genesis Coshocton Medical Center ED</b> 48439 Genesis Drive Coshocton, OH 43812 740-722-9560</p> <p><b>Genesis Perry County Medical Center ED</b> 301 Dr. Mike Clouse Dr., Ste 2 Somerset, OH 43783 740-836-0031</p> <p><b>Genesis Hospital ED</b> 2951 Maple Ave. Zanesville, OH 43701 740-454-5880</p>



If you aren't sure where to go for treatment of your illness or injury, call the Genesis NurseLine at 740-455-4949 or 800-948-4949, and a nurse will help you. For life-threatening emergencies, call 911 immediately.