

CELEBRATING ONE YEAR

of exceptional healthcare in Coshocton

Numbers tell the story of an amazing first year for the Genesis Coshocton Medical Center (GCMC) team providing high-quality healthcare to the residents of Coshocton and surrounding counties. The first-year numbers are from March 20, 2023 through March 20, 2024.

Patients:



15,835

Patients seen in the Emergency Department (ED)



6,848

Patients visited the Laboratory



20,421

Patients had imaging tests performed



1,186

Patients had procedures in Outpatient Surgery



320

Patients monitored in the Overnight Observation Unit



3,067

Patients seen in Heart & Vascular Diagnostics



7,565

Patients received Physical or Occupational Therapy



943

Patients received Respiratory Services



28,769

Patients saw Genesis providers in Coshocton County

Time:



13

Minutes for the average wait time for patients to be seen by a physician in the ED upon arrival compared to the national average of 145 minutes



56,185

Total number of times patients have received exceptional care at the GCMC



115

Minutes for the average length of time patients were in the ED before discharge

High patient satisfaction

- **Award of Distinction for Excellent Performance from PRC, a national, independent survey company**
Emergency Department
 - Scored at or above the 100th percentile compared to Professional Research Consultants' (PRC) national client database
- **5-Star Awards from PRC**
Overnight Observation Unit, Surgery, Imaging
 - Scored in the top 10% of PRC's national client database
- **High PRC scores for all departments at GCMC in addition to those above:**
Therapies, Laboratory, Cardiac Diagnostics and Respiratory Therapy

Other:



18,576

Starbucks beverages sold to happy customers



Genesis Coshocton Medical Center

GENESIS HEALTHCARE SYSTEM